

What NHS dental care means to you

Emergency arrangements

Whenever possible please contact us about urgent treatment during normal surgery hours. If you need to be seen the same day, please get in touch as early in the day as possible. If an emergency arises out of hours, please telephone the Primary Care Trust for advice.

Replacements free of charge

If you are 18 or over and a filling, root filling, veneer, inlay or crown provided by me under the NHS within the last 12 months has to be replaced, you will not be charged if you return to me, unless:-

- a) the treatment was temporary; or
- b) it was provided against my advice; or
- c) the replacement is necessary because of accident; or
- d) a different treatment is necessary because a satisfactory replacement is not possible.

This NHS cover does not apply to any private treatment you may have.

Dental treatment charges

I want you to understand the treatment being offered and any charge which may apply. Overleaf is a treatment plan and an estimate of the cost. Within 2 months of completion of the course of treatment detailed overleaf, should you require further NHS treatment in either the same or lower charge band, you will not normally need pay again.

Please ask if you do not understand this or need any further information.

Treatment on referral

With your agreement, it may be necessary to refer you to another dentist under NHS arrangements, for part of your course of NHS dental treatment. Where this happens you will not be asked to pay a further charge for your NHS dental treatment: only one charge will be made by your referring dentist, as outlined in the treatment plan overleaf.

What the NHS will provide

The NHS provides all the treatment necessary to secure and maintain your oral health. There are some treatments (mainly cosmetic) which are not available under the NHS, and you may choose to have these privately. You may also choose to have some treatment privately as an alternative to NHS treatment. If you wish to have some private treatment then I shall give you a written estimate beforehand, on this treatment plan.

Paying for NHS treatment

Patients aged 18 and over normally pay charges for NHS treatment.

There is **no charge** if you are:

- pregnant
- if you have had a child in the last 12 months
- if you are aged 18 in full-time education
- if you or your partner are named on a current HC2 NHS charges certificate
- if you or your partner are named on a valid NHS tax credit exemption certificate
- if you or your partner receive Income Support, Income-based Jobseeker's Allowance or Pension Credit Guarantee Credit.

If you are not in any of these groups, but have a **low income**, you may still be able to get help with NHS charges. You can get a claim form HC1 from any Social Security office.

Please note; The following benefits, on their own, do not entitle you to help with health costs: Incapacity Benefit, Disability Living Allowance , Pension Credit Savings Credit and Contribution-based Job Seeker's Allowance.

Cancelling appointments

If you have to cancel an appointment, please give as much notice as possible in order that it may be offered to someone else. If you miss appointments I may be unable to provide further treatment.

Regular care

Taking good care of your teeth is important. Come and see me regularly for checkups and advice. Some people need to see their dentist more than others and I shall advise you when to return next.